

Banding	Eligibility criteria for adults using or seeking to use services
<b>Critical</b>	<p><b>Critical – when:</b></p> <ul style="list-style-type: none"> <li>• life is, or will be, threatened; and/or</li> <li>• significant health problems have developed or will develop; and/or</li> <li>• there is, or will be, little or no choice and control over vital aspects of the immediate environment; and/or</li> <li>• serious abuse or neglect has occurred or will occur; and/or</li> <li>• there is, or will be, an inability to carry out vital personal care or domestic routines; and/or</li> <li>• vital involvement in work, education or learning cannot or will not be sustained; and/or</li> <li>• vital social support systems and relationships cannot or will not be sustained; and/or</li> <li>• vital family and other social roles and responsibilities cannot or will not be undertaken</li> </ul>
<b>Substantial</b>	<p><b>Substantial – when:</b></p> <ul style="list-style-type: none"> <li>• there is, or will be, only partial choice and control over the immediate environment; and/or</li> <li>• abuse or neglect has occurred or will occur; and/or</li> <li>• there is, or will be, an inability to carry out the majority of personal care or domestic routines; and/or</li> <li>• involvement in many aspects of work, education or learning cannot or will not be sustained; and/or</li> <li>• the majority of social support systems and relationships cannot or will not be sustained; and/or</li> <li>• the majority of family and other social roles and responsibilities cannot or will not be undertaken</li> </ul>
<b>Moderate</b>	<p><b>Moderate – when:</b></p> <ul style="list-style-type: none"> <li>• there is, or will be, an inability to carry out several personal care or domestic routines; and/or</li> <li>• involvement in several aspects of work, education or learning cannot or will not be sustained; and/or</li> <li>• several social support systems and relationships cannot or will not be sustained; and/or</li> <li>• several family and other social roles and responsibilities cannot or will not be undertaken</li> </ul>
<b>Low</b>	<p><b>Low – when:</b></p> <ul style="list-style-type: none"> <li>• there is, or will be, an inability to carry out one or two personal care or domestic routines; and/or</li> <li>• involvement in one or two aspects of work, education or learning cannot or will not be sustained; and/or</li> <li>• one or two social support systems and relationships cannot or will not be sustained; and/or</li> <li>• one or two family and other social roles and responsibilities cannot or will not be undertaken.</li> </ul>